

# CASE STUDY



**NAME:** Austin House, Walsall

**APPLICATION:** District Heating System

## Proposal

Absotherm Services were approached to provide service and maintenance on a Ground Source heat pump & solar panel installation for district heating system on a residential tower block on behalf of British Gas. The site had been redeveloped to incorporate a complete stand alone heating system housed in a containerised plant room adjacent to the building. It provides a renewable source of heating and hot water in comparison to the conventional boiler systems serving each apartment.

As accredited Dimplex engineers we serve & maintain the units to a high standard minimising any downtime. We offered our client a tailor made service program for the 5 Dimplex Ground source heat pumps and solar heating panels as it is imperative that the system is available all year round. Our service program also includes a comprehensive 24/7, 365 day service to deal with any emergency problems. It is important for our client that the plant runs as smoothly as possible as financial gains are available due to the renewable heat incentive. We ensure that the operation and running of this system is trouble free with planned maintenance visits throughout the year and provide an emergency back up service should it be required. Having been a successful service partner to British Gas we now look after numerous sites which offers renewable heating & cooling to residential buildings across the West Midlands.



## BENEFITS

- ◆ **Tailor made service program**
  - ◆ **Specialist Engineers**
  - ◆ **Renewable heating**
  - ◆ **24/7, 365 day service**
  - ◆ **Minimise downtime**

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